



# RightHear Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

**Name of Product/Version:** RightHear Application v. 3.3.1

**Product Description:** Application for the visually impaired to independently navigate public spaces.

**Date:** July 2019

**Contact information:** Jonathan Harris, Senior Account Specialist, yoni@right-hear.com

**Notes:** This version of the VPAT is dated July 2019 and based on VPAT 2.0 – October 2017.

**Evaluation Methods Used:** ----

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A - <b>Yes</b> Level AA - <b>Yes</b> Level AAA - <b>Yes</b>
Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>	<b>Yes</b>
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a>	<b>Yes</b>

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1 (Web)</li> <li>• 10.2.1 (non-web document)</li> <li>• 11.2.1.1 (Software)</li> <li>• 11.2.2.1 (Closed Functionality Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>Navigation instructions that are audibly provided, as the purpose of the technology, are also given in text format on the screen.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2 (Web)</li> <li>• 10.2.2 (non-web document)</li> <li>• 11.2.1.2 (Software)</li> <li>• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>There is a provided alternative for audio-only, time-based media in the form of the same information given in the prerecorded audio and the captions that are on screen.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3 (Web)</li> <li>• 10.2.3 (non-web document)</li> <li>• 11.2.1.3 (Software)</li> <li>• 11.2.2.3 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>There are captions provided for prerecorded audio content.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4 (Web)</li> <li>• 10.2.4 (non-web document)</li> <li>• 11.2.1.4 (Software)</li> <li>• 11.2.2.4 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>The audio player supports captions.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.7 (Web)</li> <li>• 10.2.7 (non-web document)</li> <li>• 11.2.1.7 (Software)</li> <li>• 11.2.2.7 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports with Exceptions</b></p>	<p>Most of the information can be programmatically determined with the exception of audio descriptions lacking difference between heading and description.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.8 (Web)</li> <li>• 10.2.8 (non-web document)</li> <li>• 11.2.1.8 (Software)</li> <li>• 11.2.2.8 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>Content is presented in a correct reading sequence, programmatically determined.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports with Exceptions</b></p>	<p>Most controls provide text labels not solely sensory characteristics.</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.10 (Web)</li> <li>• 10.2.10 (non-web document)</li> <li>• 11.2.1.10 (Software)</li> <li>• 11.2.2.10 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>Color is used as a decorative/supplemental component of the application only. Audio and text are the primary ways that information is given.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.11 (Web)</li> <li>• 10.2.11 (non-web document)</li> <li>• 11.2.1.11 (Software)</li> <li>• 11.2.2.11 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Does Not Support</b></p>	<p>The application does not provide the capability for pausing and adjusting the volume of specified audio content.</p>
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.15 (Web)</li> <li>• 10.2.15 (non-web document)</li> <li>• 11.2.1.15 (Software)</li> <li>• 11.2.2.15 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>The criterion is not applicable to the application.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>The criterion is not applicable to the application.</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.17 (Web)</li> <li>• 10.2.17 (non-web document)</li> <li>• 11.2.1.17 (Software)</li> <li>• 11.2.2.17 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>The criterion is not applicable to the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.18 (Web)</li> <li>• 10.2.18 (non-web document)</li> <li>• 11.2.1.18 (Software)</li> <li>• 11.2.2.18 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Does Not Support</b></p>	<p>There is not a mechanism for the user to pause, stop, or hide auto-updating information as it is sent out to the user’s phone.</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.19 (Web)</li> <li>• 10.2.19 (non-web document)</li> <li>• 11.2.1.19 (Software)</li> <li>• 11.2.2.19 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>The RightHear application does not use flashing interface elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.20 (Web)</li> <li>• 10.2.20 (non-web document) – Does not apply</li> <li>• 11.2.1.20 (Software) – Does not apply</li> <li>• 11.2.2.20 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Supports</b></p>	<p>Available mechanism to allow the bypassing of content blocks repeated on multiple webpages.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.21 (Web)</li> <li>• 10.2.21 (non-web document)</li> <li>• 11.2.1.21 (Software) - Does not apply</li> <li>• 11.2.2.21 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>The application is appropriately titled.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.22 (Web)</li> <li>• 10.2.22 (non-web document)</li> <li>• 11.2.1.22 (Software)</li> <li>• 11.2.2.22 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>Application does not require sequential navigation and that does not affect meaning or operation.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.23 (Web)</li> <li>• 10.2.23 (non-web document)</li> <li>• 11.2.1.23 (Software)</li> <li>• 11.2.2.23 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>Purpose of each link can be determined by text or icon alone.</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.27 (Web)</li> <li>• 10.2.27 (non-web document)</li> <li>• 11.2.1.27 (Software)</li> </ul>	<p><b>Supports</b></p>	<p>Language can be programmatically determined.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.27 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.29 (Web)</li> <li>• 10.2.29 (non-web document)</li> <li>• 11.2.1.29 (Software)</li> <li>• 11.2.2.29 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	Component is not applicable to user interface.
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.30 (Web)</li> <li>• 10.2.30 (non-web document)</li> <li>• 11.2.1.30 (Software)</li> <li>• 11.2.2.30 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<b>Supports</b>	Context not changed by a change in setting of interface component.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.33 (Web)</li> <li>• 10.2.33 (non-web document)</li> <li>• 11.2.1.33 (Software)</li> <li>• 11.2.2.33 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	Not applicable to the application.
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.34 (Web)</li> <li>• 10.2.34 (non-web document)</li> <li>• 11.2.1.34 (Software)</li> <li>• 11.2.2.34 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Supports</b>	Labels/instructions provided upon input.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.37 (Web)</li> <li>• 10.2.37 (non-web document)</li> <li>• 11.2.1.37 (Software)</li> <li>• 11.2.2.37 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>When markup languages are used, elements are complete with start and end tags according to their specifications and without duplicates.</p>
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.38 (Web)</li> <li>• 10.2.38 (non-web document)</li> <li>• 11.2.1.38 (Software)</li> <li>• 11.2.2.38 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>For all user interface components, the name and role can be programmatically determined.</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5 (Web)</li> <li>• 10.2.5 (non-web document)</li> <li>• 11.2.1.5 (Software)</li> <li>• 11.2.2.5 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>Not applicable to this application.</p>
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.6 (Web)</li> <li>• 10.2.6 (non-web document)</li> <li>• 11.2.1.6 (Software)</li> <li>• 11.2.2.6 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Supports</b></p>	<p>Audio description is provided for all prerecorded video content in synchronized media.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.12 (Web)</li> <li>• 10.2.12 (non-web document)</li> <li>• 11.2.1.12 (Software)</li> <li>• 11.2.2.12 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Supports</b>	Visual presentation of text and images of text has the appropriate contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.13 (Web)</li> <li>• 10.2.13 (non-web document)</li> <li>• 11.2.1.13 (Software)</li> <li>• 11.2.2.13 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Supports</b>	The application uses a technology that has commonly-available user agents that support zoom, the iOS and Android systems.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.14 (Web)</li> <li>• 10.2.14 (non-web document)</li> <li>• 11.2.1.14 (Software)</li> </ul>	<b>Supports</b>	Text is used to convey information rather than images of text.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.14 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.24 (Web)</li> <li>• 10.2.24 (non-web document) – Does not apply</li> <li>• 11.2.1.24 (Software) – Does not apply</li> <li>• 11.2.2.24 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Supports</b>	This component is not applicable to the application.
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.25 (Web)</li> <li>• 10.2.25 (non-web document)</li> <li>• 11.2.1.25 (Software)</li> <li>• 11.2.2.25 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p>	<b>Supports</b>	Headings and labels describe topic/purpose.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.26 (Web)</li> <li>• 10.2.26 (non-web document)</li> <li>• 11.2.1.26 (Software)</li> <li>• 11.2.2.26 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Supports</b>	Includes mode of operation where keyboard focus indicator is visible.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.28 (Web)</li> <li>• 10.2.28 (non-web document)</li> <li>• 11.2.1.28 (Software) – Does not apply</li> <li>• 11.2.2.28 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Supports</b>	Language programmatically determined with applicable exceptions.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.31 (Web)</li> <li>• 10.2.31 (non-web document) – Does not apply</li> <li>• 11.2.1.31 (Software) – Does not apply</li> <li>• 11.2.2.31 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Supports</b></p>	<p>Navigational mechanisms occur in the same relative order each time they are repeated.</p>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.32 (Web)</li> <li>• 10.2.32 (non-web document) – Does not apply</li> <li>• 11.2.1.32 (Software) – Does not apply</li> <li>• 11.2.2.32 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Supports</b></p>	<p>Consistent functionality.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.35 (Web)</li> <li>• 10.2.35 (non-web document)</li> <li>• 11.2.1.35 (Software)</li> <li>• 11.2.2.35 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>Functionality of the app does not require the use of inputs.</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.36 (Web)</li> <li>• 10.2.36 (non-web document)</li> <li>• 11.2.1.36 (Software)</li> <li>• 11.2.2.36 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Not Applicable</b></p>	<p>Application does not contain pages that require legal commitments or financial transactions, modify user-controllable data in data storage systems, or that submit user test responses.</p>

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.6 Sign Language (Prerecorded)</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	<p>Sign language components not applicable for this application.</p>
<p><b><u>1.2.7 Extended Audio Description (Prerecorded)</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	<p>Video not included in the application to make pauses in foreground audio applicable.</p>
<p><b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Supports</b></p>	<p>Text captions are provided as an alternative.</p>
<p><b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Supports</b></p>	<p>Text captions are provided as an alternative.</p>
<p><b><u>1.4.6 Contrast Enhanced</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Supports</b></p>	<p>Appropriate contrast level is applied.</p>
<p><b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Supports</b></p>	<p>The audio does not contain background sounds for primary speech in foreground.</p>
<p><b><u>1.4.8 Visual Presentation</u></b> (Level AAA)                      Also applies to:                      EN 301 549 Criteria – Does not apply                      2017 Section 508 – Does not apply</p>	<p><b>Does Not Support</b></p>	<p>Not all visual presentation guidelines are supported.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.9 Images of Text (No Exception) Control</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Application does not contain text images.
<p><b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Where keyboard is needed, all functionality is operable through the keyboard.
<p><b><u>2.2.3 No Timing</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Timing is not an essential part of the activity presented by the content, it is based on user.
<p><b><u>2.2.4 Interruptions</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Does Not Support</b>	Interruptions cannot be suppressed by the user.
<p><b><u>2.2.5 Re-authenticating</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Not applicable to the technology.
<p><b><u>2.3.2 Three Flashes</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Pages do not contain more than three flashes in a one-second period.
<p><b><u>2.4.8 Location</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Information is available regarding user's location.
<p><b><u>2.4.9 Link Purpose (Link Only)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	The purpose of each link can be identified by the link text alone.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.10 Section Headings</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Headings used to organize content.
<p><b><u>3.1.3 Unusual Words</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Based on location.
<p><b><u>3.1.4 Abbreviations</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Based on location.
<p><b><u>3.1.5 Reading Level</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Based on location.
<p><b><u>3.1.6 Pronunciation</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Not Applicable</b>	Based on location.
<p><b><u>3.2.5 Change on Request</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Contextual changes can only be initiated by application user.
<p><b><u>3.3.5 Help</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Context-sensitive help is available.
<p><b><u>3.3.6 Error Prevention (All)</u></b> (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply</p>	<b>Supports</b>	Criteria is supported.



# 2017 Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<b>Supports</b>	The application uses attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies.
302.2 With Limited Vision	<b>Supports</b>	The app supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	<b>Supports</b>	Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
302.4 Without Hearing	<b>Supports</b>	Text examples of audio messages are displayed on the screen when using the application.
302.5 With Limited Hearing	<b>Supports</b>	Text examples of audio messages are displayed on the screen when using the application.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	<b>Not Applicable</b>	Speech is unnecessary for use of the app.
302.7 With Limited Manipulation	<b>Supports</b>	The app contains components that support limited manipulation.
302.8 With Limited Reach and Strength	<b>Supports</b>	The app contains components that support limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Supports</b>	The app contains components that support limited language, cognitive, and learning disabilities.

## Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality		
<i>402.1 General</i>		
<i>402.2 Speech-Output Enabled</i>		
402.2.1 Information Displayed On-Screen	<b>Supports</b>	Speech output shall be provided for all information displayed on-screen.
402.2.2 Transactional Outputs	<b>Not Applicable</b>	Transactional Outputs are not used within the application.

Criteria	Conformance Level	Remarks and Explanations
402.2.3 Speech Delivery Type and Coordination	<b>Supports</b>	Speech output is delivered through the user's phone. Speech is recorded and digitized human. Speech output is coordinated with information displayed on the screen.
402.2.4 User Control	<b>Supports</b>	Speech output for any function is automatically interrupted when another function is selected.
402.2.5 Braille Instructions	<b>Not Applicable</b>	Not applicable for an application used through a personal cell phone.
<b>402.3 Volume</b>		
402.3.1 Private Listening	<b>Supports</b>	The application private listening and a mode of operation for controlling the volume. The application also delivers output by an audio transducer.
402.3.2 Non-private Listening	<b>Supports</b>	Incremental volume control provided.
402.4 Characters on Display Screens	<b>Supports</b>	Characters displayed are in sans serif font and 4.8 mm minimum.
402.5 Characters on Variable Message Signs	<b>Supports</b>	Characters on variable message signs conform to section 703.7

Criteria	Conformance Level	Remarks and Explanations
<b>403 Biometrics</b>		
403.1 General	<b>Supports</b>	Biometrics are not be the only means for user identification or control.
<b>404 Preservation of Information Provided for Accessibility</b>		
404.1 General	<b>Supports</b>	The application does not remove non-proprietary information provided for accessibility
<b>405 Privacy</b>		
405.1 General	<b>Supports</b>	The same degree of privacy is provided to all individuals.
<b>406 Standard Connections</b>		
406.1 General	<b>Supports</b>	Data connections conform to industry standard non-proprietary formats.
<b>407 Operable Parts</b>		
407.2 Contrast	<b>Supports</b>	Keys and controls contrast visually from background surfaces.
<b>407.3 Input Controls</b>		
407.3.1 Tactilely Discernible	<b>Supports</b>	Input controls are operable by touch and tactilely discernible without activation
407.3.2 Alphabetic Keys	<b>Not Applicable</b>	The application does not use keys.

Criteria	Conformance Level	Remarks and Explanations
407.3.3 Numeric Keys	<b>Not Applicable</b>	The application does not use keys.
407.4 Key Repeat	<b>Not Applicable</b>	The application does not use keys.
407.5 Timed Response	<b>Not Applicable</b>	The application does not require responses from the user.
407.6 Operation	<b>Supports</b>	Is operable with one hand and does not require tight grasping, pinching, or twisting of the wrist.
407.7 Tickets, Fare Cards, and Keycards	<b>Not Applicable</b>	Tickets, fare cards, and keycards are not used for the application.
<b><i>407.8 Reach Height and Depth</i></b>		
407.8.1 Vertical Reference Plane	<b>Not Applicable</b>	Not applicable for an application.
407.8.1.1 Vertical Plane for Side Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.1.2 Vertical Plane for Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.2 Side Reach	<b>Not Applicable</b>	Not applicable for an application.

Criteria	Conformance Level	Remarks and Explanations
407.8.2.1 Unobstructed Side Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.2.2 Obstructed Side Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.3 Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.3.1 Unobstructed Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.3.2 Obstructed Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	<b>Not Applicable</b>	Not applicable for an application.
<b>408 Display Screens</b>		
408.2 Visibility	<b>Not Applicable</b>	Not applicable for an application.
408.3 Flashing	<b>Supports</b>	Application does not emit light in flashes, and not more than three flashes in any one-second period.

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
<b><i>409 Status Indicators</i></b>		
409.1 General	<b>Supports</b>	Where status indicators are provided, they are discernable by either sound or visuals.
<b><i>410 Color Coding</i></b>		
410.1 General	<b>Supports</b>	Color coding is not used as a means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<b><i>411 Audible Signals</i></b>		
411.1 General	<b>Supports</b>	Audible signals are is the only mean of conveying information, indicating an action, or prompting a response.
<b><i>412 ICT with Two-Way Voice Communication</i></b>		
<b><i>412.2 Volume Gain</i></b>		
412.2.1 Volume Gain for Wireline Telephones	<b>Not Applicable</b>	Not applicable for an application.
412.2.2 Volume Gain for Non-Wireline ICT	<b>Not Applicable</b>	Not applicable for an application.
<b><i>412.3 Interference Reduction and Magnetic Coupling</i></b>		
412.3.1 Wireless Handsets	<b>Not Applicable</b>	Not applicable for an application.

Criteria	Conformance Level	Remarks and Explanations
412.3.2 Wireline Handsets	<b>Not Applicable</b>	Not applicable for an application.
412.4 Digital Encoding of Speech	<b>Supports</b>	Speech is transmitted and received in a manner specified by ITU-T Recommendation G.722.2.
412.6 Caller ID	<b>Not Applicable</b>	Not applicable for an application.
412.7 Video Communication	<b>Not Applicable</b>	Not applicable for an application.
<b><i>413 Closed Caption Processing Technologies</i></b>		
413.1.1 Decoding and Display of Closed Captions	<b>Supports</b>	Display decodes closed caption data and supports display of captions.
413.1.2 Pass-Through of Closed Caption Data	<b>Not Applicable</b>	Cabling and ancillary equipment not needed.
<b><i>414 Audio Description Processing Technologies</i></b>		
414.1.1 Digital Television Tuners	<b>Supports</b>	Application provides audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see <a href="#">702.2.1</a> ).



Criteria	Conformance Level	Remarks and Explanations
414.1.2 Other ICT	<b>Supports</b>	ICT other than digital television tuners provides audio description processing.
<b>415 User Controls for Captions and Audio Descriptions</b>		
415.1.1 Caption Controls	<b>Does Not Support</b>	ICT does not provide operable parts for volume control, ICT also does not provide operable parts for caption selection.
415.1.2 Audio Description Controls	<b>Does Not Support</b>	ICT does not provide operable parts for the selection of audio description.

## Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>502 Interoperability with Assistive Technology</b>		
502.2.1 User Control of Accessibility Features	<b>Supports</b>	Platform software provides user control over platform features that are defined in the platform documentation as accessibility features.
502.2.2 No Disruption of Accessibility Features	<b>Supports</b>	Accessibility features are not disrupted by other software features.

Criteria	Conformance Level	Remarks and Explanations
<b>502.3 Accessibility Services</b>		
502.3.1 Object Information	<b>Supports</b>	The object role, state, properties, boundary, name, and description are programmatically determinable
502.3.2 Modification of Object Information	<b>Supports</b>	Properties can be set by the user and are capable of being set programmatically, including through assistive technology
502.3.3 Row, Column, and Headers	<b>Not Applicable</b>	Not applicable for this application.
502.3.4 Values	<b>Not Applicable</b>	Not applicable for this application.
502.3.5 Modification of Values	<b>Not Applicable</b>	Not applicable for this application.
502.3.6 Label Relationships	<b>Not Applicable</b>	Not applicable for this application.
502.3.7 Hierarchical Relationships	<b>Not Applicable</b>	Not applicable for this application.
502.3.8 Text	<b>Supports</b>	Text objects, text attributes, and the boundary of text rendered to the screen are all programmatically determinable.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	<b>Not Applicable</b>	Not applicable for this application.
502.3.10 List of Actions	<b>Not Applicable</b>	Not applicable for this application.
502.3.11 Actions on Objects	<b>Supports</b>	Application allows assistive technology to programmatically execute available actions on objects.
502.3.12 Focus Cursor	<b>Supports</b>	Application does expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	<b>Not Applicable</b>	Focus cursor not included.
502.3.14 Event Notification	<b>Supports</b>	Notification of events relevant to user interactions, including but not limited to, changes in the component's state, value, name, description, or boundary, shall be available to assistive technology.
502.4 Platform Accessibility Features	<b>Supports</b>	Platform software conforms to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces

Criteria	Conformance Level	Remarks and Explanations
<b>503 Applications</b>		
503.2 User Preferences	<b>Does Not Support</b>	Application does not allow user to change platform color, contrast, font size, and focus cursor.
503.3 Alternative User Interfaces	<b>Not Applicable</b>	Not applicable because the user interface was designed to be assistive and accessible.
<b>503.4 User Controls for Captions and Audio Description</b>		
503.4.1 Caption Controls	<b>Does Not Support</b>	Does not provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.
503.4.2 Audio Description Controls	<b>Supports</b>	Provides user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.
<b>504 Authoring Tools</b>		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		Does preserve the information required for accessibility to the extent that the information is supported by the destination format.

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	<b>Not Applicable</b>	Not applicable because the user interface was designed to be assistive and accessible.
504.3 Prompts	<b>Not Applicable</b>	Authoring of content no supported.
504.4 Templates	<b>Not Applicable</b>	Not applicable because the user interface was designed to be assistive and accessible.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>		
<i>602 Support Documentation</i>		
602.2 Accessibility and Compatibility Features	<b>Not Applicable</b>	Not applicable for this application.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	<b>Not Applicable</b>	Not applicable for this application.

Criteria	Conformance Level	Remarks and Explanations
<b>603 Support Services</b>		
603.2 Information on Accessibility and Compatibility Features	<b>Not Applicable</b>	Not applicable for this application.
603.3 Accommodation of Communication Needs	<b>Not Applicable</b>	Not applicable for this application.

# EN 301 549 Report

Notes:

## Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	<b>Supports</b>	Provides modes of operation that do not require vision.
4.2.2 Usage with limited vision	<b>Supports</b>	Application provides features, such as audio description for navigation, that enable users to make better use of their limited vision.
4.2.3 Usage without perception of colour	<b>Supports</b>	Application does not require color perception by the user.
4.2.4 Usage without hearing	<b>Supports</b>	Application does not require hearing to be used due to its text descriptions.
4.2.5 Usage with limited hearing	<b>Supports</b>	Application does not require hearing to be used due to its text descriptions.
4.2.6 Usage without vocal capability	<b>Supports</b>	Application does not require vocal capability by the user.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	<b>Supports</b>	Application does not require any more manipulation than operation of a cellular device.
4.2.8 Usage with limited reach	<b>Supports</b>	Application does not require user to reach.
4.2.9 Minimize photosensitive seizure triggers	<b>Supports</b>	The application has limited the area and number of flashes per second.
4.2.10 Usage with limited cognition	<b>Supports</b>	The application is simple and easy to use to accommodate users with limited cognition.
4.2.11 Privacy	<b>Supports</b>	Privacy is provided if the user uses headphones to maintain private listening.



## Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>5.1 Closed functionality</i>		
<i>5.1.2 General</i>		
<i>5.1.2.1 Closed functionality</i>	See 5.2 through 13	See information in 5.2 through 13
<i>5.1.2.2 Assistive technology</i>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<i>5.1.3 Non-visual access</i>		
5.1.3.1 General	<b>Supports</b>	Non-visual access is in an audio format
5.1.3.2 Auditory output delivery including speech	<b>Supports</b>	Auditory output is delivered directly by a mechanism.
5.1.3.3 Auditory output correlation	<b>Supports</b>	Auditory output information directly correlates with the text provided on the screen.
5.1.3.4 Speech output user control	<b>Does Not Support</b>	Application does not allow user to pause audio description.
5.1.3.5 Speech output automatic interruption	<b>Supports</b>	Application allows for the current audio output to be interrupted when an action occurs that prompts another audio output.
5.1.3.6 Speech output for non-text content	<b>Supports</b>	Provides audio output for non-text content.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	<b>Not Applicable</b>	This is not applicable to the application.
5.1.3.8 Masked entry	<b>Supports</b>	Auditory output not a spoken version of characters entered where auditory output is provided as non-visual access to closed functionality.
5.1.3.9 Private access to personal data	<b>Supports</b>	The application supports private access to personal data in accordance with the applicable privacy policy.
5.1.3.10 Non-interfering audio output	<b>Does Not Support</b>	The application does allow automatic audio output when open.
5.1.3.11 Private listening	<b>Supports</b>	Application provides non-visual modes of operation for controlling the volume.
5.1.3.12 Speaker volume	<b>Supports</b>	Application allows for user to control volume of audio via traditional mode on their cellular device.
5.1.3.13 Volume reset	<b>Does Not Support</b>	Application allows user to disable volume via traditional mode on their cellular device.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	<b>Supports</b>	Application adheres to spoken language correlation between audio and text display.
5.1.3.15 Non-visual error identification	<b>Not Applicable</b>	This is not applicable to the application.
5.1.3.16 Receipts, tickets, and transactional outputs	<b>Not Applicable</b>	This is not applicable to the application.
5.1.4 Functionality closed to text enlargement	<b>Supports</b>	ICT provides mode of operation where text necessary for functionality is displayed in conformance with criteria.
5.1.5 Visual output for auditory information	<b>Supports</b>	In compliance with visual information taking the form of captions or text transcripts
<b>5.1.6 Operation without keyboard interface</b>		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	<b>Not Applicable</b>	Application does not require a keyboard and is fully operable without.
5.2 Activation of accessibility features	<b>Not Applicable</b>	Application does not require a keyboard and is fully operable without.
5.3 Biometrics	<b>Not Applicable</b>	Application does not require a keyboard and is fully operable without.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	<b>Not Applicable</b>	Application does not require a keyboard and is fully operable without.
<b>5.5 Operable parts</b>		
5.5.1 Means of operation	<b>Not Applicable</b>	Application does not require grasping, pinching, or twisting of wrist to operate.
5.5.2 Operable parts discernibility	<b>Not Applicable</b>	Application does not require grasping, pinching, or twisting of wrist to operate.
<b>5.6 Locking or toggle controls</b>		
5.6.1 Tactile or auditory status	<b>Supports</b>	A control can be determined either through touch or sound without operating the control.
5.6.2 Visual status	<b>Not Applicable</b>	Locking and toggle controls visually presented to user.
5.7 Key repeat	<b>Does Not Support</b>	Does not provide key repeat.
5.8 Double-strike key acceptance	<b>Not Applicable</b>	Keyboard not provided.
5.9 Simultaneous user actions	<b>Not Applicable</b>	Simultaneous user action not used.

## Chapter 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>6.1 Audio bandwidth for speech (informative)</i>		
<i>6.2 Real-time text (RTT) functionality</i>		
6.2.1.1 RTT communication	<b>Not Applicable</b>	This is not applicable to the application.
6.2.1.2 Concurrent voice and text	<b>Not Applicable</b>	This is not applicable to the application.
6.2.2.1 Visually distinguishable display	<b>Not Applicable</b>	This is not applicable to the application.
6.2.2.2 Programmatically determinable send and receive direction	<b>Not Applicable</b>	This is not applicable to the application.
6.2.3 Interoperability	<b>Not Applicable</b>	This is not applicable to the application.

Criteria	Conformance Level	Remarks and Explanations
6.2.4 Real-time text responsiveness	<b>Not Applicable</b>	This is not applicable to the application.
6.3 Caller ID	<b>Not Applicable</b>	This is not applicable to the application.
6.4 Alternatives to voice-based services	<b>Not Applicable</b>	This is not applicable to the application.
<b>6.5 Video communication</b>		
<b>6.5.1 General (informative)</b>		
6.5.2 Resolution	<b>Not Applicable</b>	This is not applicable to the application.
6.5.3 Frame rate	<b>Not Applicable</b>	This is not applicable to the application.
6.5.4 Synchronization between audio and video	<b>Not Applicable</b>	This is not applicable to the application.

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
6.6 Alternatives to video-based services	<b>Not Applicable</b>	This is not applicable to the application.

## Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>		
7.1.1 Captioning playback	<b>Supports</b>	User chooses display captions by orienting phone in chosen direction.
7.1.2 Captioning synchronization	<b>Supports</b>	Audio and captions are appropriately synchronized.
7.1.3 Preservation of captioning	<b>Supports</b>	Caption data preserved and displayed in a manner that is consistent with clauses 7.1.1 and 7.1.2.
7.2.1 Audio description playback	<b>Supports</b>	Mechanism provided to select and play available audio description, not applicable to video synchronization.
7.2.2 Audio description synchronization	<b>Supports</b>	Application preserve the synchronization between the audio/visual content and the corresponding audio description.



Criteria	Conformance Level	Remarks and Explanations
7.2.3 Preservation of audio description	<b>Supports</b>	Application preserves audio description data such that it can be played in a manner consistent with clauses 7.2.1 and 7.2.2.
7.3 User controls for captions and audio description	<b>Supports</b>	All mentioned user control components included and abided to.

## Chapter [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>8.1.1 Generic requirements</b>		
8.1.2 Standard connections	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.1.3 Colour	<b>Supports</b>	Color is not the only mean of visually conveying information.
<b>8.2 Hardware products with speech output</b>		
8.2.1.1 Speech volume range	<b>Supports</b>	Speech adjustment requirements are abided to.
8.2.1.2 Incremental volume control	<b>Supports</b>	Volume control is incremental and abides to ranges.
8.2.2.1 Fixed-line devices	<b>Not Applicable</b>	Not a fixed line of communication.
8.2.2.2 Wireless communication devices	<b>Supports</b>	Provides a means of magnetic coupling.
<b>8.3 Physical access to ICT</b>		
8.3.2.1 Change in level	<b>Not Applicable</b>	This is not applicable to the RightHear technology.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.2 Clear floor or ground space	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.3.1 General	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.3.2 Forward approach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.3.3 Parallel approach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.4 Knee and toe clearance width	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.5 Toe clearance	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.2.6 Knee clearance	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.1.1 Unobstructed high forward reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.1.2 Unobstructed low forward reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.1.3.1 Clear floor space	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.2.1 Unobstructed high side reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.2.2 Unobstructed low side reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.2.3.1 Obstructed ( $\leq 255$ mm) side reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.3.2.3.2 Obstructed ( $\leq 610$ mm) side reach	<b>Not Applicable</b>	This is not applicable to the RightHear technology.

Criteria	Conformance Level	Remarks and Explanations
8.3.4 Visibility	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.3.5 Installation instructions	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
<b>8.4 Mechanically Operable parts</b>		
8.4.1 Numeric keys	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.4.2.1 Means of Operation of mechanical parts	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.4.2.2 Force of operation of mechanical parts	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.4.3 Keys, tickets and fare cards	<b>Not Applicable</b>	This is not applicable to the RightHear technology.
8.5 Tactile indication of speech mode	<b>Not Applicable</b>	This is not applicable to the RightHear technology.

## Chapter [9: Web](#) (see WCAG 2.0 section)

Notes:

## Chapter [10: Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>10.1 General</i>		
<i>10.2 Document success criteria</i>		
10.2.1 through 10.2.38	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
10.2.39 Caption positioning	<b>Supports</b>	Captions do not obscure relevant information in the synchronized media.
10.2.40 Audio description timing	<b>Supports</b>	Audio descriptions do not interfere with relevant audio information in the synchronized media.

## Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>11.3 Interoperability with assistive technology</b>		
<b>11.3.1 Closed functionality (informative)</b>		
<b>11.3.2 Accessibility services</b>		
<b>11.3.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.3.2.2 Platform accessibility service support for assistive technologies</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	<b>Supports</b>	Applicable documented platform accessibility services are used.
11.3.2.4 Assistive technology	<b>Supports</b>	Application uses documented platform accessibility services.
11.3.2.5 Object information	<b>Supports</b>	Object information programmatically determinable by assistive technologies.
11.3.2.6 Row, column, and headers	<b>Supports</b>	Software provides the row and column of each cell in a data table, including headers of the row and column if present, programmatically determinable by assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.7 Values	<b>Supports</b>	Appropriately conveys information about a range of values, programmatically determinable by assistive technologies.
11.3.2.8 Label relationships	<b>Supports</b>	Information on label relationships is programmatically determinable by assistive technologies
11.3.2.9 Parent-child relationships	<b>Supports</b>	The relationship between the user interface and any parent or children element is programmatically determinable by assistive technologies
11.3.2.10 Text	<b>Supports</b>	Text contents, text attributes, and the boundary of text adheres to guidelines.
11.3.2.11 List of available actions	<b>Supports</b>	List of user actions provided.
11.3.2.12 Execution of available actions	<b>Supports</b>	Assistive technologies allow the programmatic execution of technologies.
11.3.2.13 Tracking of focus and selection attributes	<b>Not Applicable</b>	The tracking of focus and text insertions are not applicable to this application.
11.3.2.14 Modification of focus and selection attributes		



Criteria	Conformance Level	Remarks and Explanations
	<b>Supports</b>	Assistive technologies are able to programmatically modify focus, text insertion point, and selection attributes of user interface elements
11.3.2.15 Change notification	<b>Supports</b>	Assistive technologies notified about changes in programmatically determinable attributes of user interface.
11.3.2.16 Modifications of states and properties	<b>Supports</b>	Assistive technologies allowed to programmatically modify states and properties of user interface elements, where the user can modify these items.
11.3.2.17 Modifications of values and text	<b>Supports</b>	Assistive technologies allowed to modify values and text of user interface elements using the platform input methods.
<b>11.4 Documented accessibility usage</b>		
11.4.1 User control of accessibility features	<b>Supports</b>	Sufficient modes of operation for user control is provided.
11.4.2 No disruption of accessibility features	<b>Supports</b>	Documented accessibility features not interrupted.
11.5 User preferences		

Criteria	Conformance Level	Remarks and Explanations
	<b>Supports</b>	Sufficient modes of operation are customizable.
<b>11.6 Authoring tools</b>		
<b>11.6.1 Content technology</b>		
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	<b>Supports</b>	Accessibility information is preserved in the output of restructuring transformations.
11.6.4 Repair assistance	<b>Not Applicable</b>	Not applicable to this application.
11.6.5 Templates	<b>Not Applicable</b>	Not applicable to this application.

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>		
12.1.1 Accessibility and compatibility features	<b>Supports</b>	Provided documentation lists and explains how to use accessibility features.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>12.2 Support Services</b>		
12.2.2 Information on accessibility and compatibility features	<b>Supports</b>	ICT support services provide information on the accessibility and compatibility features.
12.2.3 Effective communication	<b>Supports</b>	Directly accommodates the communication needs of individuals with disabilities.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>13.1 Relay services requirements</i>		
13.1.2 Text relay services	<b>Supports</b>	Allows text users and speech users to interact by providing conversion between the two modes of communication.
13.1.3 Sign relay services	<b>Not Applicable</b>	Sign language not applicable to the technology.
13.1.4 Lip-reading relay services	<b>Not Applicable</b>	Lip-reading not applicable to the technology.
13.1.5 Captioned telephony services	<b>Not Applicable</b>	Captioned telephony services supported.
13.1.6 Speech to speech relay services	<b>Not Applicable</b>	Speech to speech relay services supported.

Criteria	Conformance Level	Remarks and Explanations
13.2 Access to relay services	<b>Supports</b>	Access to relay services no prevented for outgoing and incoming calls.
13.3 Access to emergency services	<b>Supports</b>	Access to help emergency services provided.

## **Legal Disclaimer (Company)**